**Update: Second Phase of Engagement to Commence Shortly**

This stakeholder briefing has been provided by NHS Shropshire, Telford and Wrekin Clinical Commissioning Group (CCG) and Shropshire Council to provide an important update on the proposed Shrewsbury Health and Wellbeing Hub.

Further updates will follow as we progress – if you or someone you know would like to be added to our distribution list to receive updates, please contact: [mlcsu.involvement@nhs.net](mailto:mlcsu.involvement@nhs.net)

**Summary**

* Shropshire Council and the local NHS have joined forces to develop plans for a new, state-of-the-art health and wellbeing centre in the Meole Brace area of Shrewsbury.
* This exciting new centre would include a wide range of services under one roof, helping to prevent illness and encourage people to lead longer, healthier lives.
* It will provide a wider combination of services for the whole community, especially people with the greatest health needs and lowest life expectancy in the area.
* Having the potential to bring health and social care professionals, as well as the voluntary sector, into a single centre opens up great new prospects for joined-up, seamless care.

**Latest updates**

* We are about to embark on our second phase of engagement for the project which will include a number of opportunities to feedback on different aspects of our proposals.
* This engagement will involve dedicated face-to-face and online focus groups which will run in May.
* We will be holding focus groups in which participants will be asked to tell us about their experiences of using GP practices in the area, their understanding about why GP services need to change and the benefits of change, the future of GP services in Shrewsbury and what people would like to see in the health and wellbeing hub.
* We will also establish a stakeholder reference group. The reference group will act as a ‘critical friend’ and a steering group for the project.
* If you would like to be involved in our engagement activity you can register to attend a focus group, be part of our new reference group, or receive more information and invitations to future involvement activities by [clicking here](https://nhs.researchfeedback.net/s.asp?k=164795973353).
* A comprehensive report will be produced following this phase of engagement and will compile all feedback received. This will then feed into the work of our project team to shape plans and will be published on the CCG website.

**Other project activity**

* The GP practices that continue their full involvement in the Shrewsbury Health and Wellbeing Hub are:
* The Beeches Medical Practice
* Belvidere Medical Practice
* Claremont Bank Surgery
* Marden Medical Practice
* Marysville Medical Practice
* South Hermitage Surgery
* Mytton Oak Surgery and Radbrook Green Surgery will continue to deliver their services from their existing locations but may choose to deliver some extended services from the hub.
* We are currently in negotiations with a number of landowners over the potential location of the hub. Our exploratory work is focused in the Meole Brace area of Shrewsbury at present and we are seeking to pursue options that provide good access and value for money for the taxpayer. Due to the commercial nature of this work, we are unable to provide further information at this time but will share details when we are able.
* Alongside the scoping work that involves looking at potential locations, an Integrated Impact Assessment (IIA) will be produced in the next phase of the project to determine the impact the hub’s potential location could have on patients, residents, and particularly vulnerable groups, and what we as a CCG can do to mitigate any negative impact.
* Details of the potential services that could be included within the hub are currently in development. Feedback from the listening exercise carried out in September 2021 has fed into this work.
* The service model will aim to address the current issues faced in general practice, including rising patient demand, an ageing population with more needs, increasing patient numbers, and the recruitment and retention of staff when there are national shortages.
* Some of the practices listed above have expressed their need to relocate due to outdated premises, the increasingly complex needs of a growing population and an increased demand for their services.
* Moving to a bright, modern, eco-friendly and purpose-built facility would help secure the long-term future of many of our practices, as existing sites don’t have enough space to accommodate services for the rising number of patients.
* We will continue to extensively engage with patients and residents over the coming months, and throughout the development process of the project, to ensure we co-design the service model and meet the needs of our patients and the public.
* We will be conducting a public consultation in due course. Information about how people can input to the consultation will be widely circulated by all partners involved in the project and will be shared via the local media and across digital platforms.